

Go 16.4!

Documentum Upgrade without Risks or Adverse Effects

Documentum 16.4 is the latest platform generation from OpenText Documentum. The new version comes with some new features. Are you faced with the challenge of upgrading to the current version 16.4 of Documentum and thus also with the question: How can you carry out this upgrade without significant problems and restrictions for your users? Take advantage of fme AG's many years of migration experience. With a migration package tailored to your individual requirements and available at a fixed price, we can help you to future-proof your Documentum environment and thus reduce your costs and risks for the long term.

The Challenge

Like many other software platforms, the Documentum ECM platform is subject to cyclical upgrade releases. This means that Documentum customers must migrate to the most up-to-date version in order to benefit from new features and in order to maintain their support status vis-à-vis OpenText. The respective scope of the different migration steps needed can vary substantially – particularly in major release upgrades – due to the scope of different adaptations in the back-end and front-end, the integration with other systems or the size of the data volume. If the wrong migration strategy is chosen or the migration is not planned sufficiently in advance, unnecessary high costs, long and repeated downtimes and significant overall risks may result.

Before the actual migration takes place, it is therefore of prime importance to identify the specific environmental characteristics and, based on these, to plan a suitable migration approach. This is the only way to carry out the upgrade without putting existing data or repository configurations at risk.

The Solution

fme AG will help you to achieve these objectives with the smallest possible risk. During an on-site assessment, of between two and four hours and free-of-charge, we shall qualify the basic characteristics of your current and your planned target environment, using a very comprehensive checklist developed over our many years of successful

In Place Upgrade	Dump & Load	Data Migration
<ul style="list-style-type: none"> • No new hardware necessary • Fastest procedure • Object IDs will be preserved (e.g. links in documents) • All data will be preserved • Low implementation risk 	<ul style="list-style-type: none"> • New system environment (hardware) can be configured • Selective data migration by the use of filters • Transfer of all basis data & documents with full repository Dump & Load • Renaming of the repositories is possible 	<ul style="list-style-type: none"> • New system environment (hardware) can be configured • Old environment still usable • Restructuring and / or consolidation possible • Suitable for large data volumes • Supported by standard software tool: well-proven fme product (migration-center) 
<ul style="list-style-type: none"> • Old environment has to be retained • No restructuring / consolidation possible, as data is retained 1:1 • Repository may not be renamed / redefined 	<ul style="list-style-type: none"> • No restructuring possible • Consistency has to be assured • Increased implementation risk • Parallel environment (hardware if applicable) temporarily necessary • Unsuitable for large data volumes, because of long runtime • In place upgrade necessary for major release changes 	<ul style="list-style-type: none"> • No standard Documentum tools available • Basis data (object types, user, groups, ACL's, workflows, lifecycles etc.) have to be provided up front 

migration projects. We especially try to identify environmental characteristics which could become cost drivers during your migration project. This might include custom adaptations, custom interfaces and other additional components.

After this assessment, we will recommend the best migration approach of your Documentum environment to Version 16.4. Depending on your environmental parameters, your specific requirements and general organizational constraints, different alternative procedures may be best suited your back-end environment:

- In-Place Migration
- Dump & Load
- Data Migration

For the data migration we propose our migration center – a software product that enables data migrations from any source (Documentum or other systems) to Documentum. While doing this, it is possible to also restructure the data model. After the assessment, we shall submit a fixed-price proposal tailored to the needs of your back-end migration, as well as a suggestion regarding the steps to take for your front-end adaptation.

Depending on the degree and complexity of your client customizations, we recommend further analyses to be carried out by our experts (typically a few days) to determine the right strategy for you front-end upgrade. You can count, however, on our expertise gained during many migration projects to find the right solution for you – back-end upgrade as well as front-end.

Benefits

We believe strongly that the investment in migrating to the more sophisticated and vastly improved Documentum 16.4 platform is well worth it! Take advantage still this year of the benefits of this major release upgrade.

- Better load distribution and fail-safe operation due to the possibility of an independent Java Method Server (JMS) setup
- Support of Amazon S3 memory
- Time savings in the re-creation and upgrades of repositories by supporting parallel indexing for Oracle databases
- Integration with OpenText Directory Services
- Improvements in the audit trail functionality

Our tried and tested procedures ensure your migration to be executed safely and under full cost control.

- Our well thought out fixed-price proposals reduce project risk
- Project costs remain transparent and controllable due to a precise pre-analysis
- A migration approach is tailored to your requirements and thus forms the base for a well-planned and cost-efficient migration project
- Detailed planning ensures a smooth and trial and error free project, executed during your scheduled downtimes
- The extensive experience of our expert team ensures quick and professional problem solving at all times, even in difficult situations
- With our proven migration tool, even large scale document migrations and restructuring pose no problems

Competence

Being a partner of OpenText Documentum since 1998, the fme AG has gained experience in hundreds of projects from small applications to large business solutions. More than 600 man-years of experience, highly qualified and certified staff and one of the highest training rates - due to our Documentum know-how we're the best partner for consulting and implementation.

For more than 12 years, we have carried out successful migration projects in major companies with different degrees of complexity, often supported by our migration center software tool:

- Since 1998 our consultants have implemented numerous Documentum version upgrades from 4i through to 16.4 in a wide range of projects of different scales
- Since 2004 we have assisted customers around the world in the migration of several million documents from various systems to a Documentum infrastructure.

Our expertise and the experience gathered during those projects help us to assure a professional and reliable migration of your back-end infrastructure, your front-end applications and data migration at a fixed price, without risks or surprises. We know where the pitfalls are and will guide you safely to a result that fulfils all your expectations!

It would be our pleasure to demonstrate our migration skills. We look forward to an on-site assessment of your requirements.