

Introduction of the Social Business Collaboration Platform Jive for 4flow



»For us, as a provider of supply chain consulting, software and fourth-party logistics services, smooth communication and organization is essential. Jive fully meets our requirements and functions as a collaboration platform. fme executed the project professionally and efficiently to meet our expectations.«





(Julian Schulcz, Executive Vice President, 4flow management)

Technology

- Jive Cloud Platform
- Jive for Office
- Jive Daily (mobile App)

Further information on www.en.fme.de

Benefits

-  Increased productivity
-  Improved team communication
-  Faster dissemination of information
-  Significantly reduced search times for information & experts

Challenge

4flow's client teams work in various functional teams and office locations around the world. As the organization grew, this made cross-functional, cross-location communication and information sharing difficult. For the management team it was becoming increasingly challenging to get to know one another, to fully leverage expertise and locate specific subject-matter experts within the company. To serve their clients in the best possible way, 4flow needed to find a new solution to coordinate its own workforce and to keep each team member constantly updated.

Solution

fme AG provided comprehensive advice and implemented Jive, the leading Social Business Collaboration System.

- The tool facilitates communication across teams in different 4flow locations by creating virtual closeness within a single hub, where projects are organized, information spread and documents shared, updated and commented by selected groups of recipients and more.
- Standardized user profiles with specific skill sets, dynamic search functions and organizational charts help to locate one another, to find the right experts and to leverage expertise.

Additionally, with Jive defined 4flow processes are displayed and accessible to project team members and a comment option allows for open discussion. Furthermore, upcoming trainings are announced in Jive and 4flow created a knowledge pool for training topics including discussions and up-to-date information.